SkyBox S1 Quick User Guide

Package Contents

- SkyBox S1 - Skype phone saving box with landline support
- Type B (A male to B male) USB cable
- Telephone cable
- SkyBox S1 Setup CD: SkyBox S1& Skype Setup program, EN, TC and SC user manual & quick user guide
  User can download latest SkyBox S1 related document from Regin Technology web site: https://www.regintech.com.tw/download.htm

SkyBox S1 introduction YouTube

https://www.youtube.com/watch?v=bNaTskJVTR4

Quick Installation Procedure

1. Make sure your PC with internet access and running Skype 8.30.0.50 ~ 8.34.0.78 version
2. Remove SkyBox S1, USB cable, telephone cable and SkyBox S1 setup CD from SkyBox S1 package
3. Connect SkyBox S1 USB port with your computer USB port


4. Connect SkyBox S1 PHONE port to one PBX trunk line or a regular analog phone RJ-11 port through telephone cable and make sure phone is on-hook properly
5. Connect SkyBox S1 LINE port to your landline(or via RJ11 jack on the wall) through the existing telephone cable

Make/receive Skype/landline calls via office desk phone or regular phone
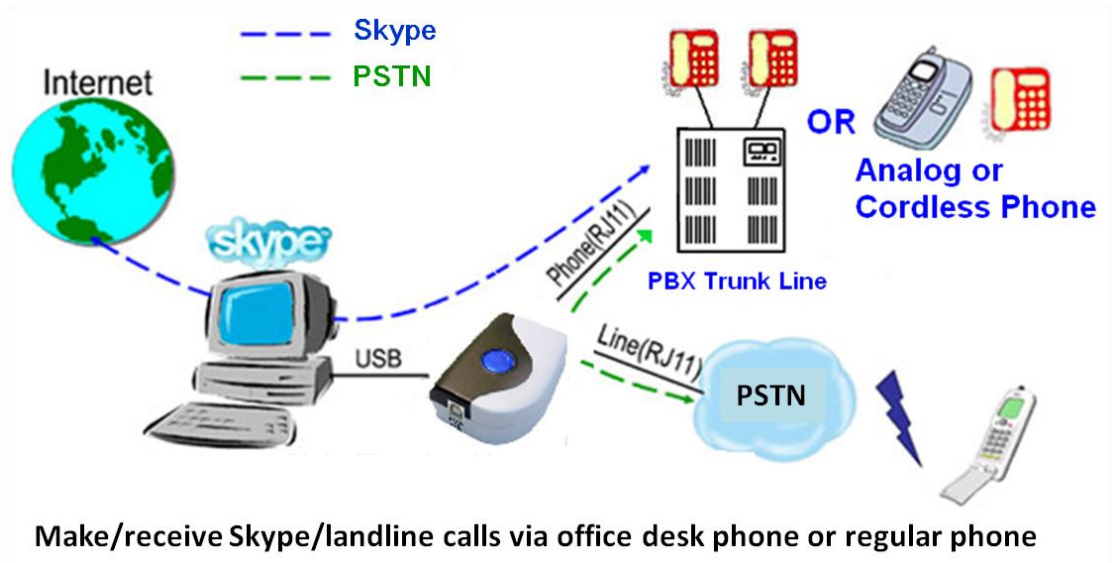
6. Put SkyBox S1 setup wizard CD into your computer CD disk and double-click setup.exe.
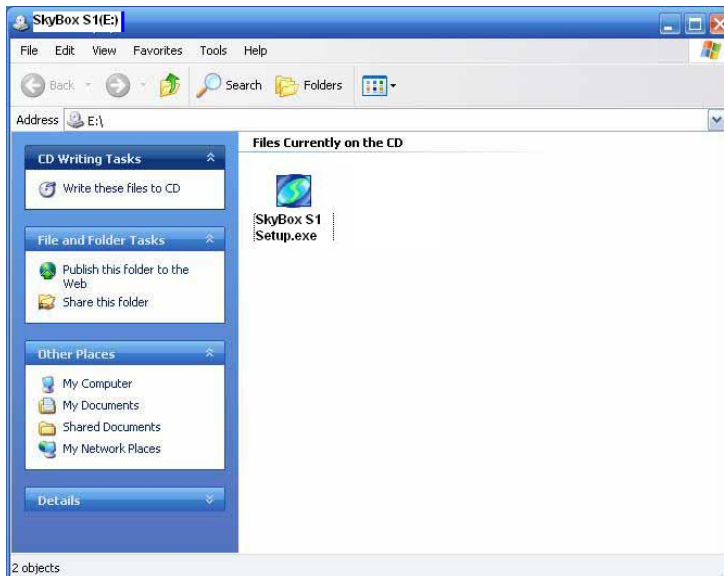
7. The "**Select Setup Language**" window pops up. Choose a preferred language by scrolling down the selection bar. After choosing the language, click OK.
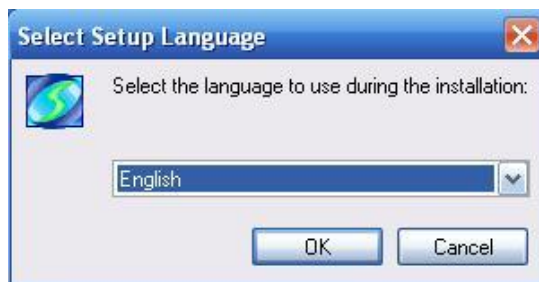
8. The "**Welcome to the SkyBox S1 Setup Wizard**" appears. Read the on-screen instructions and click Next. Continue installation until it is

finished.
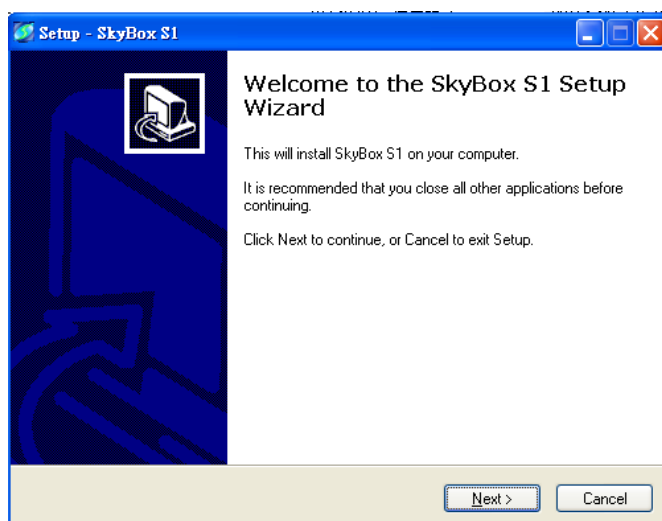
9. SkyBox S1 only supports Skype 8.30.0.50 ~ 8.34.0.78 version on English, Traditional Chinese and Simplified Chinese Skype GUI now. If Skype GUI is not set within above three language GUI, SkyBox S1 system tray icon might show Skype unavailable and device won't work with Skype. If SkyBox S1 runs successfully, tray icon shows or (without landline).

10. Important setting before start

Since Skype doesn't support voice application API, SkyBox S1 needs to control Skype GUI for call out and hang up for application. If user wants to have other application on the SkyBox S1 connecting PC, user needs to prevent interrupting SkyBox S1's control of Skype GUI when there is callout or hang up activities. Otherwise SkyBox S1 might not work correctly. User can use the computer during the Skype talk, but the calling window can't be closed.

Under Skype 8.x, SkyBox S1 just supports Traditional Chinese, Simplified Chinese and English Skype GUI now. If the setting of Skype Language is not belonged to above three settings, then SkyBox S1 might have the problem to access Skype GUI and shows .

 E-mail or mobile phone number Skype account

User needs to fill Skype Name at SkyBox S1 speed dial page for Skype contacts calling out. If the filled in Skype account name format is like e-mail someone@sample.com or mobile phone number, SkyBox S1 can't use

such information. As following two figures, user needs to click the Skype contact with right mouse and choose View Profile. Then get contact's Skype Name and fill in SkyBox S1 for application.
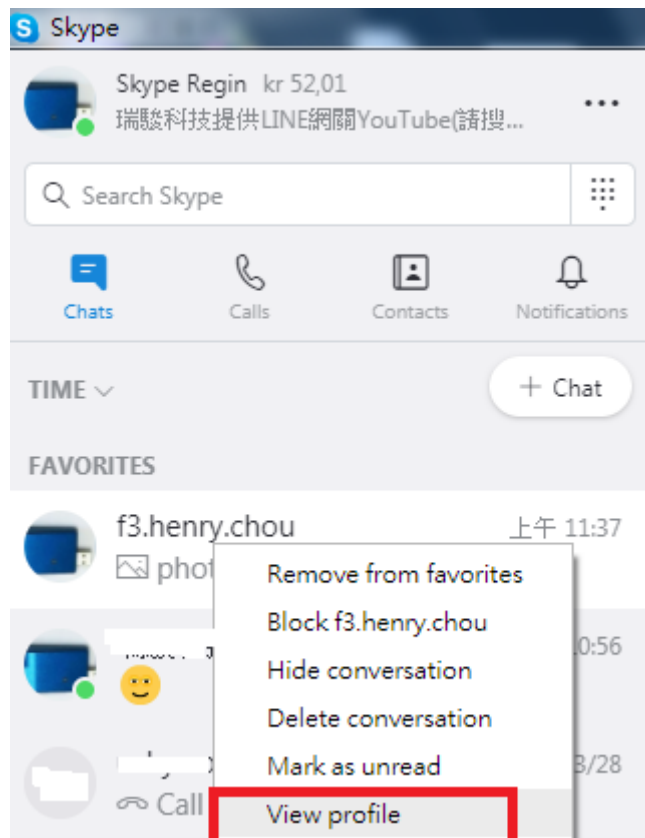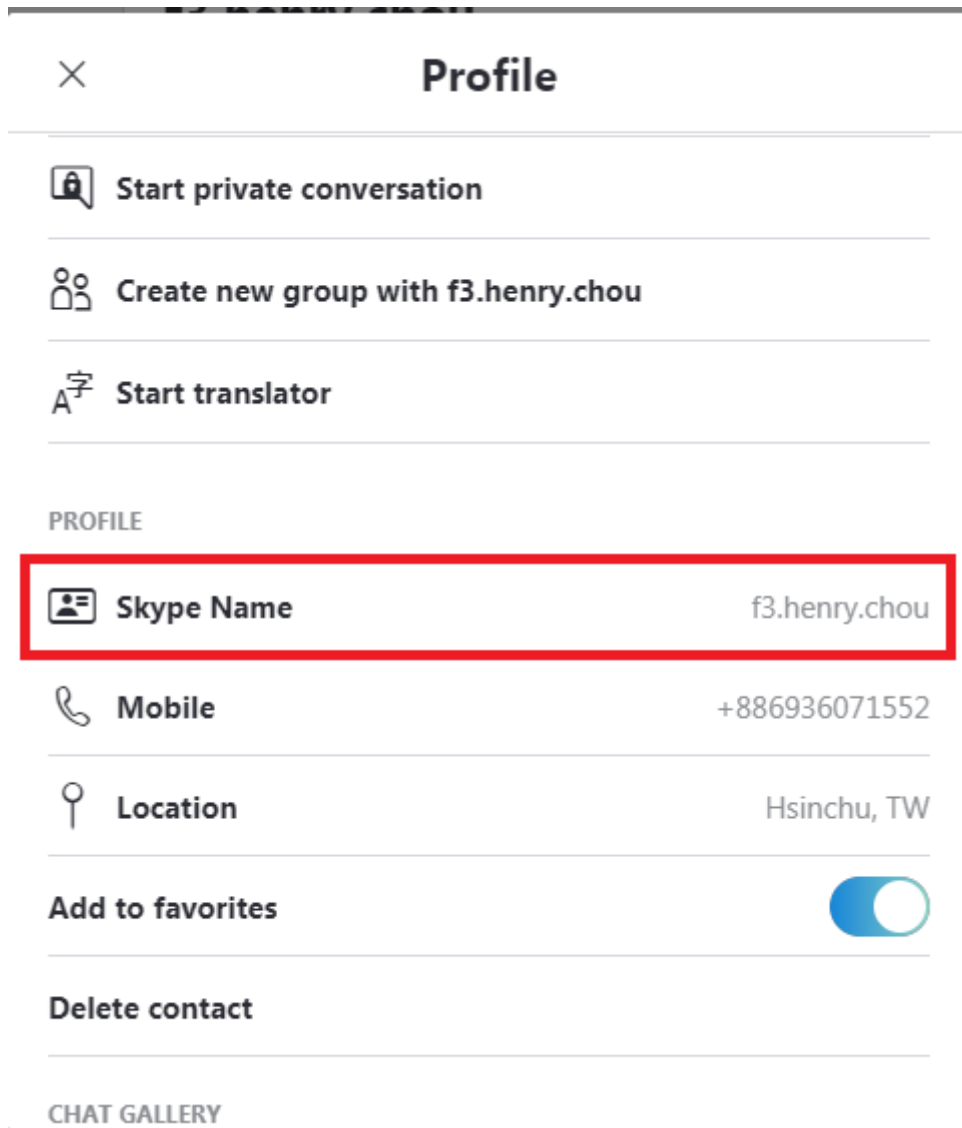
Restart SkyBox S1 PC regularly

Windows PC will become less efficient and slow response. It is good to use Windows task scheduler (Please refer Microsoft link https://technet.microsoft.com/en-gb/library/cc748993 (v=ws.11).aspx) to arrange a PC restart every two weeks when SkyBox S1 should not be in use.

11. Skype 8.x doesn't have any developer API to get Skype contacts information and our software can't establish Skype contacts for users now.

    Skype doesn't support speed dial function for version 4.0 and later. User can use SkyBox S1 Speed Dial page to set speed dial for any Skype user or SkypeOut number.

    There are up to 5 digits for speed dial setting. User needs to upgrade SkyBox S1 version to 3.0.0.9 or later and do the setting at Speed Dial page. Contact is the name for you to distinguish this contact. Skype

Name/SkypeOut Number is Skype account name or SkypeOut number for call out. Skype Speed dial list can be exported as back up and import for use in the future. User can click "Contact", "Skype Name/SkypeOut Number" or "Speed Dial" individually to have the data arranged in a sequential order for easy finding. If user wants to delete some contacts, user can hold keyboard "ctrl" key and choose all contacts to be deleted, then press "Delete" button. The selected contacts will be deleted.
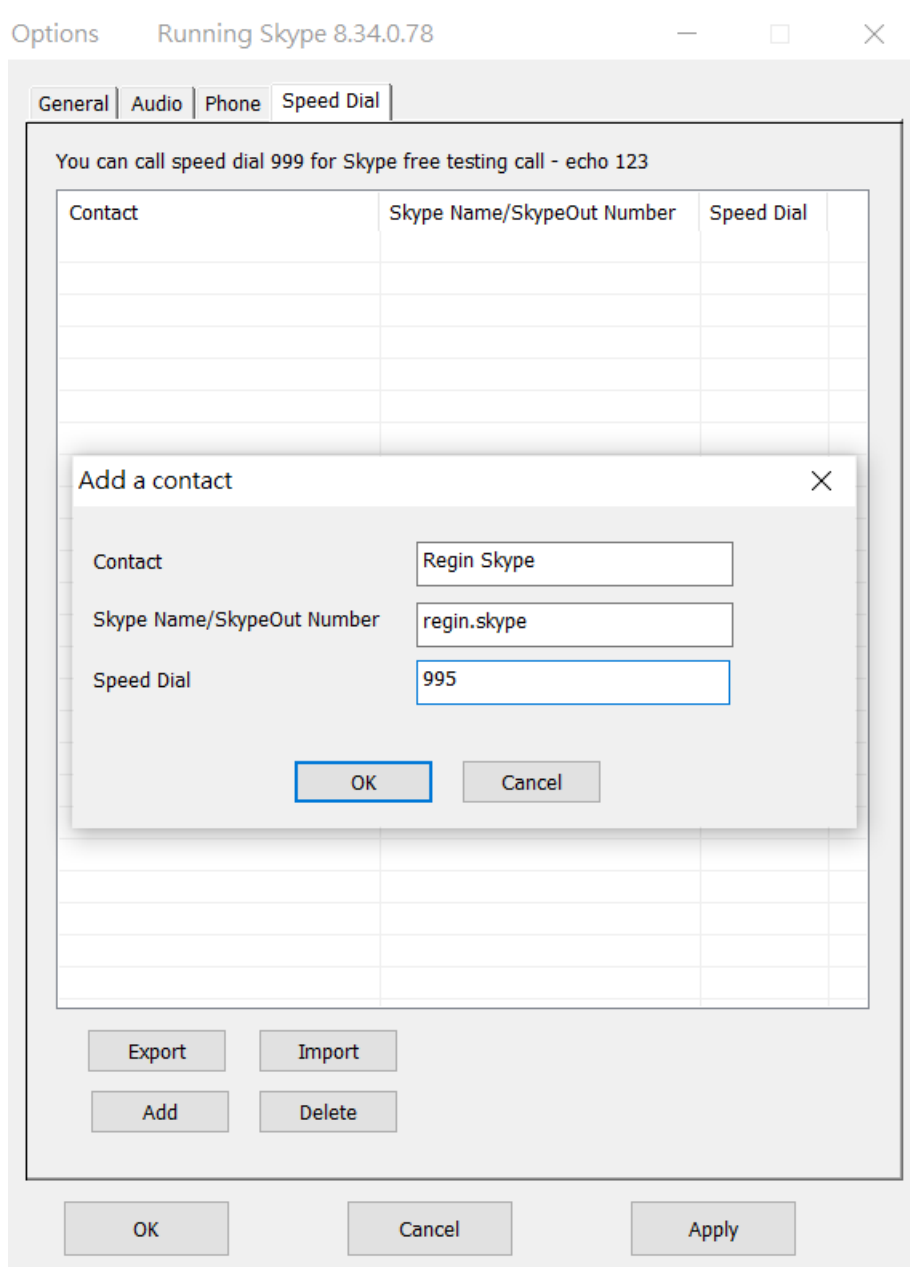
12. If the Default operation mode in General page is Skype(check from Option dialogue of SkyBox S1 system tray icon in the right-bottom corner of Windows), user will hear a different Skype dial tone and notice blue LED is solid-on when the phone receiver is picked up. User can follow below steps

13~18 to make and receive Skype/SkypeOut calls. Or user can press "# " key to switch to the Landline mode(Green LED is solid on when the phone is hook off) and hear a familiar landline dial tone, then make a landline call as you did in the past. If user changes default operation mode as Landline mode, user will hear a familiar landline dial tone and notice green LED is solid-on when the phone receiver is picked up. Then make a landline call as you did in the past. User can press "# " key to switch to the Skype mode and hear a different Skype dial tone and notice blue LED is solid-on when the phone receiver is picked up. User can follow below steps 13~18 to make and receive Skype/SkypeOut calls.
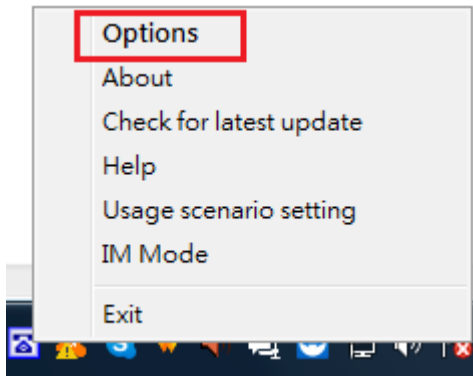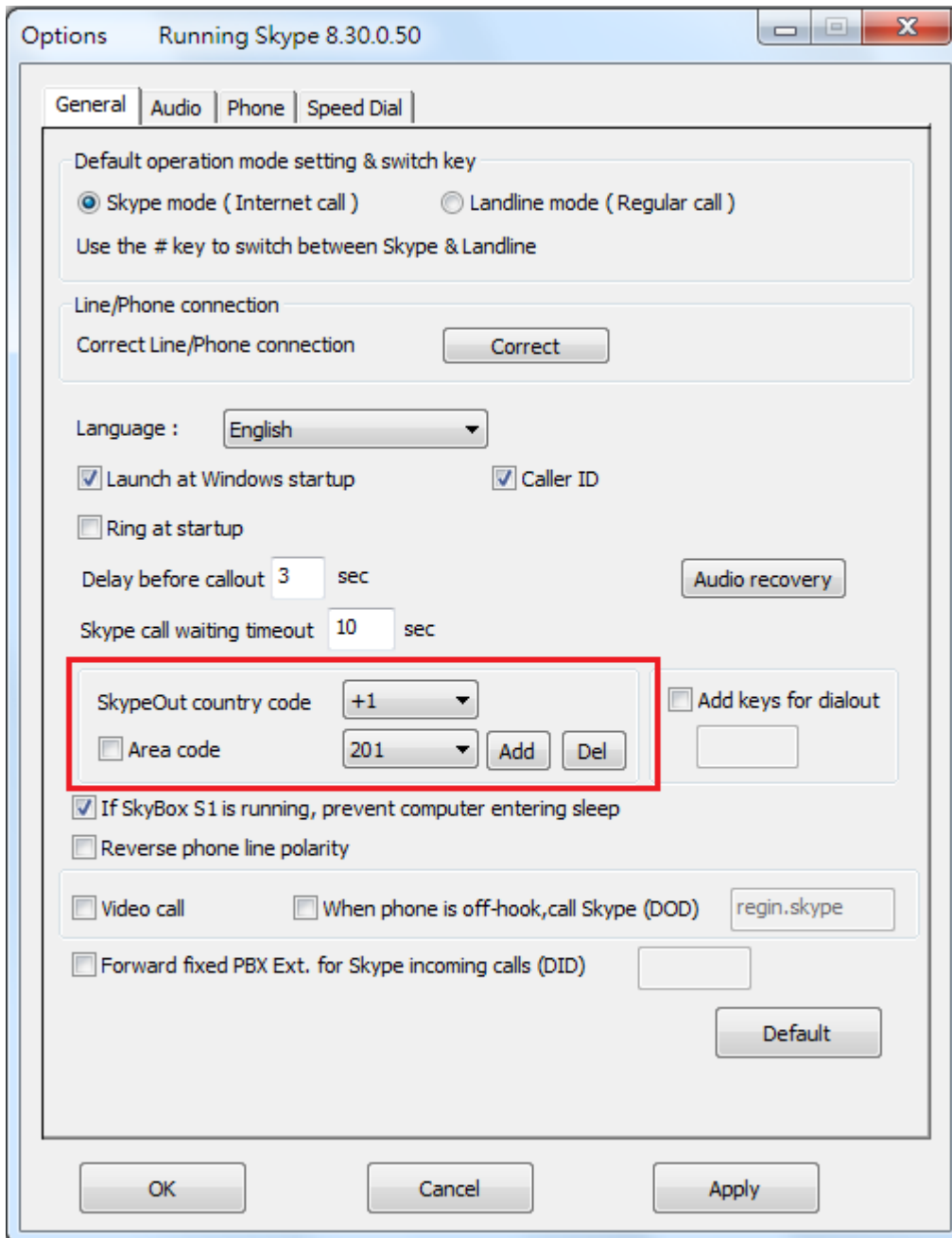
13. When SkyBox S1 is in the Skype mode, pick up your phone receiver or handset(blue LED is solid-on) and dial Skype contact's speed dial number + "#" key through the phone keypad after hearing a Skype dial tone and then enjoy a Skype call. Add " # " key will accelerate the Skype call to be calling out, but it is not necessary.

14. When SkyBox S1 is at Skype mode, for a SkypeOut™ call, dial "00" (or "+" key) + country code + area code +phone number + "#" key through the phone keypad or setup a SkypeOut contact list and call out by Skype speed dial number. Add " # " key will accelerate the SkypeOut call to be calling out, but it is not necessary. For example, user can make a call to

one U.S.A. number by pressing 00-1-408-888-8888. If SkypeOut country code and area code are set as figure in item 11, user can omit 00 + country code or even area code when making a SkypeOut call.

15. When there is a phone ring for an incoming call, pick up your phone receiver or handset to answer the call and hang up phone or click End call from Skype GUI to finish the call.

16. For Skype 7.x or Skype 8.x, SkyBox S1 incoming Skype callers will have problem to dial extension number successfully for a Skype-to-Skype call with Sky SkyBox S1 version before 3.0.0.9. The Skype callers either can't find DTMF dial pad or dialing DTMF doesn't work. There is no such problem for extension number dialing during SkypeOut calls. For Skype calls from Skype gateway like SkyBox S1 or SkyATA, callers can just dial extension number from phone.
SkyBox S1 can support extension dialing during Skype-to-Skype calls via Skype chat after SkyBox S1 version 2.1.0.152 for Skype 7 or version 3.0.0.9 for Skype 8. During Skype-to-Skype calls, Skype callers can send Skype chat message like "* 123" 60 seconds before making the Skype call or during the Skype call as below figure. SkyBox S1 software will help the caller to dial extension 123.

17. During a Skype or a landline call, user can press "＊1" phone keys to pick up the interrupt landline or Skype call and switch between both calls. Press "＊" phone key to hang up the current call.
Note:
If the holding landline callee disconnects the call when user is on the Skype call, SkyBox S1 won't send out any reminder and the landline can't take any new call. User can press ＊1 keys to switch to the landline and hang up by press ＊ key, then a new landline will be available. Or landline call will only become available after user hangs up the phone.

18. During a Skype or a landline call, user can press "＊2" phone keys to add the interrupt landline or Skype call for a 3 way conference(one landline and one Skype).

19. Sometimes SkyBox S1 call party can't hear each other. It might be due to internet quality. If this problem exists persistently, user can try to click "Audio recovery" button from General page of SkyBox S1 system tray "Option".
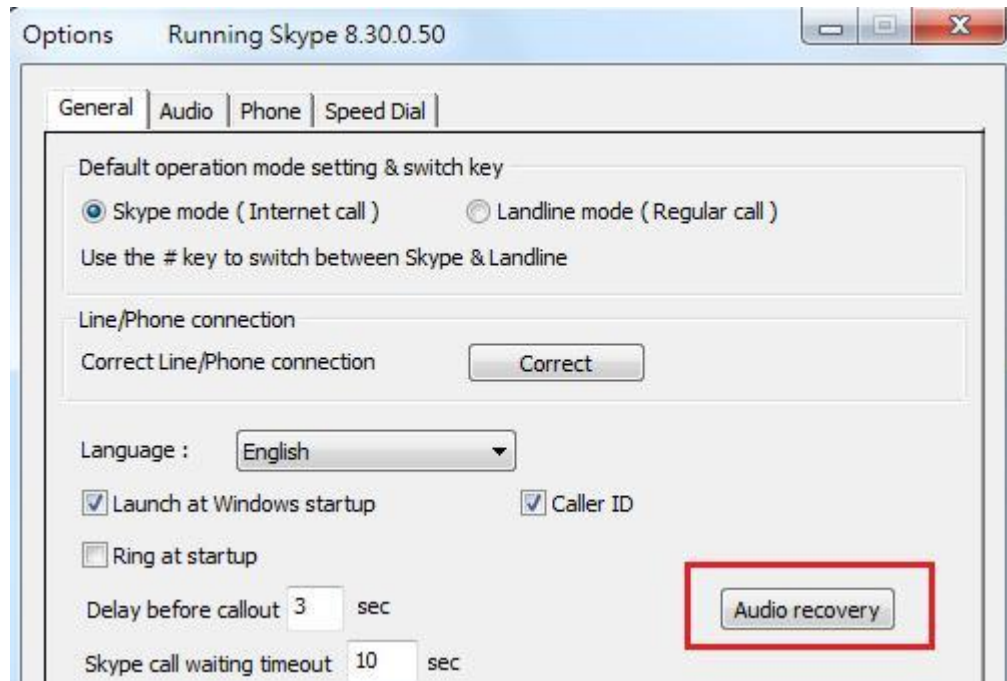
20. **Skype 8.x doesn't support any developer's API, so SkyBox S1 sends Skype display name instead of Skype ID for Skype caller ID now.** If user wants to have speed dial information for the incoming Skype contact for easy call return, user needs to set correct contact's Skype display name and speed dial number at the Speed Dial setting page. User can refer SkyBox S1 user manual 4.8 Skype caller ID for details.

Note:
1. SkyBox S1 setup installation needs to be under user with administrator privilege.
2. SkyBox S1 is quite different with general USB devices like USB keyboard or USB mouse. It needs 5V, 500mA power from the USB port. If SkyBox S1 can't work properly after this device is successfully installed, please unplug this device and plug into another PC USB port, or replace the USB cable with a new good quality one between this device and PC USB port or use USB hub with power adapter to connect this device and PC USB port.
 We found some PC USB port at the front panel is extended from motherboard through extension connector/cable and sometimes the connector/cable is at bad quality. It might cause SkyBox S1 to malfunction. For this case, we recommend you to plug SkyBox S1 into USB ports at PC rear panel or use one USB hub with power adapter to connect PC USB port and SkyBox S1.
3. After SkyBox S1 software is running, user can click SkyBox S1 tray icon

with right mouse from right-bottom of PC desktop for "check for latest update" and "about". About will tell you what's the SkyBox S1 software version you installed. If the result for check latest update has newer version than your current installation, you can download for use.
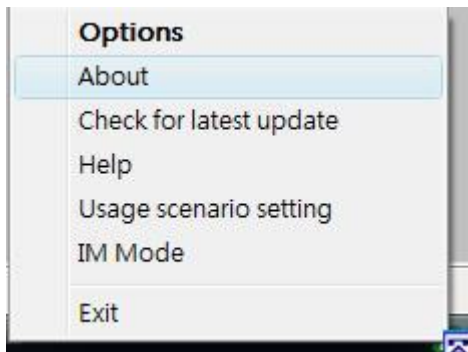
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